

Reviewing an Application

Roles that Have Access: Funder Admin, Funder Viewer (view-only)

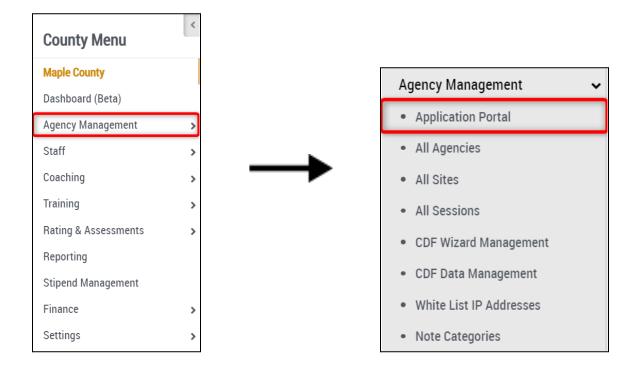
When an agency application is being reviewed, a QRIS Administrator will process the agency/site/session data that they want to "approve" into the county/consortia data system. Hubbe will create records inside the data system for approved data. This will help your county/consortia have an updated and complete data system that accurately represents your county/consortia.

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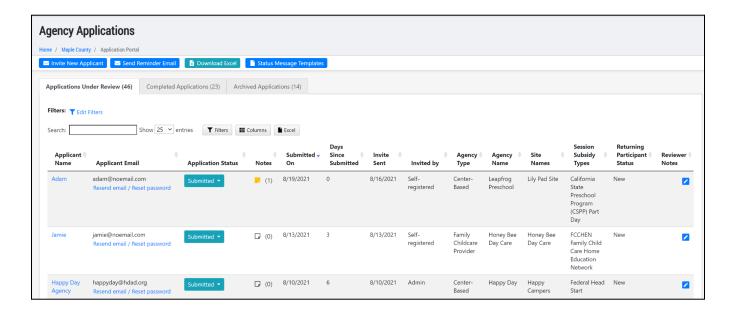
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Navigating to the Application Portal

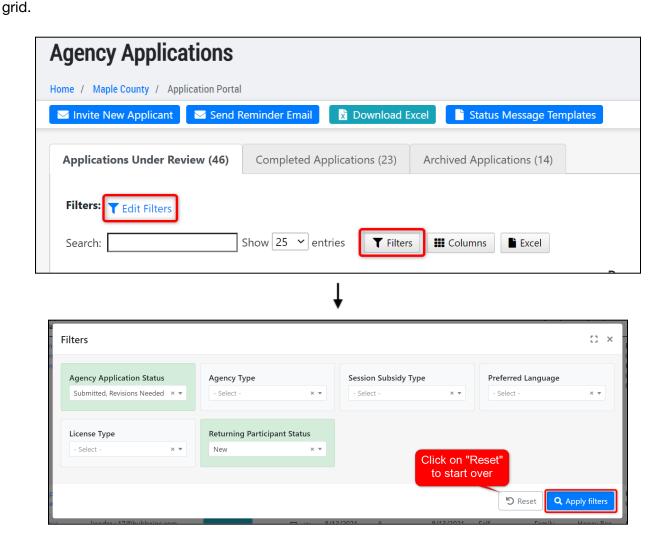
To navigate to the Application Portal where you can review submitted applications, view completed applications, and archive applications, first click on "Agency Management" within the *County Menu*. From the submenu options, then select "Application Portal."



You will then land on the Application Portal record. We will go into further detail about how to review an application in the sections below.



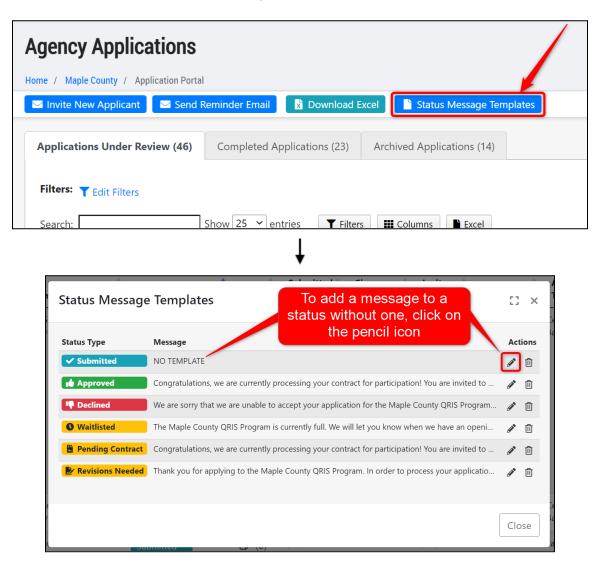
Within each tab at the top of the grid, you will see an "Edit Filters" button. By clicking on either of these filter buttons, a pop-up modal will appear. Select the filter(s) you would like to use, such as Agency Application Status or Returning participant Status, and then select the blue "Apply filters" button to filter the grid to those selections. Your filter selections will appear as badges at the top of the



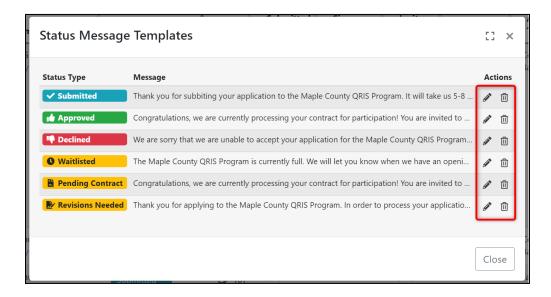
Also at the top of each grid there are "Columns" and "Excel" buttons. Click on the "Columns" button to select which columns to include on your grid. Whichever columns are selected will be included on your excel download. Click on "Excel" to download the Excel document.

Applications (23) Arch	hived Applications (14)		
Application Statu Submitted	Columns Excel Applicant Name Applicant Email Application Status Notes Submitted On Days Since Submitted Invite Sent	 ✓ Invited by ✓ Agency Type ✓ Agency Name ✓ Site Names ✓ Session Subsidy Types ✓ Returning Participant Status ✓ Reviewer Notes 	Invited by

Everytime the status of an application changes, the applicant gets notified. You can create template messages to be sent with the status changes by clicking on the blue "Status Message Templates" button at the top of the page. A modal will open, next to the status you would like to create a message click on the pencil icon, enter the message and click "save." Your new message will appear next to the status in the modal. To delete an existing template message, click on the trashcan icon.



When you have finished adding or editing the status messages, click on the gray "Close" button.

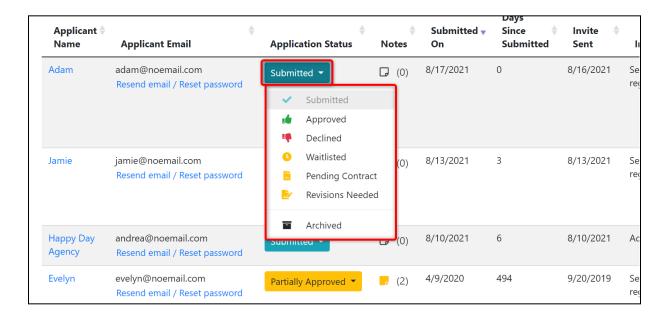


Reviewing an Application

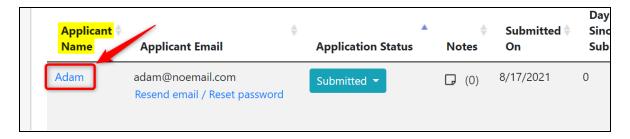
When an application is submitted, the status will change from "In Progress" to "Submitted" on the "Applications under Review" grid.



- After reviewing the application, you have the following status types to select:
 - 1. Revisions Needed
 - 2. Waitlisted
 - 3. Declined
 - 4. Pending Contract
 - 5. Approved
 - 6. Partially Approved
- An application status can then be assigned by clicking on the "Submitted" button. When selected, a drop-down menu appears listing the various statuses.



Before a status is given, the application must first be reviewed. To review an application, click on the applicant name in blue.



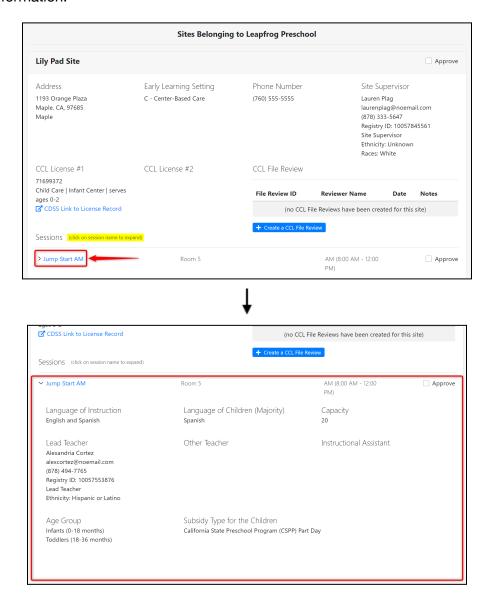
At the top of the page, there will either be a green banner with the message "No errors found. Application ready for submission." or a red banner with the message "Some information is missing from the application. Please review the highlighted messages below." These banners are designed to help reviewers easily identify if there are errors, and if so what those errors are.

gency Application Revi apfrog Preschool me / Maple County / Agency Application Revi		
- Back to Grid ✓ Approve Application		
Please review the agency applic	ation below. When ready, mark the "Approve" check	oox next to each site and each session that you want to approve
and import into Hubbe at this ti	me, and then click the Approve Application button a	1
	No errors found. Application may be	ready for submission.
Leapfrog Prescho Submitted by Adam on 8/17/2021	ol	ready for submission.
	ol	Phone Number

OR

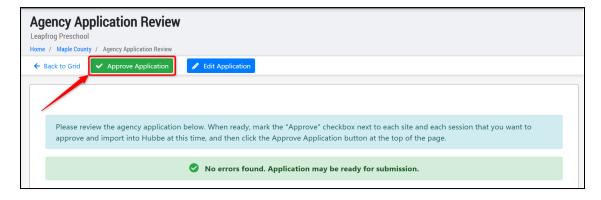
Agency Application Review Home / Maple County / Agency Application Review Edit Application ← Back to Grid ✓ Approve Application Please review the agency application below. When ready, mark the "Approve" checkbox next to each site and each session that you want to approve and import into Hubbe at this time, and then click the Approve Application button at the top of the page. Some information is missing from the application. Please review the highlighted messages below. Tiny Tots Agency Submitted by Marko Stroll on 2/21/2020 • Missing: Agency Director Address Agency Type Phone Number 11956 Bernardo Plaza Dr Center-Based (760) 644-4922 Suite 406 San Diego, CA, 92128 Agency Director California Provider FEIN Returning Participant Department of Status Education Vendor #

To review the application, scroll down making sure to look at the agency, site, and session-level data. To review session-level information, click on the session name. This will expand the window to display the session information.

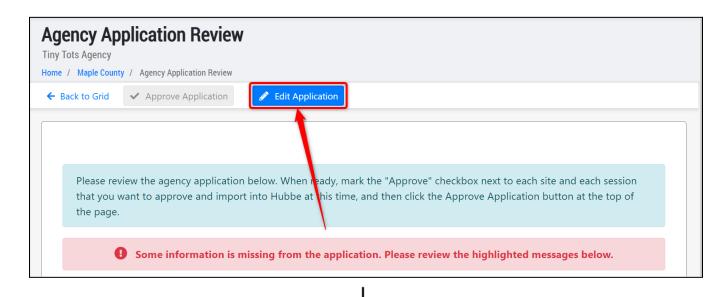


Note: You may complete a CCL File Review during the review process. This step is optional, but can be helpful.

If the application **doesn't** have errors and is ready to be approved, click on the green "Approve Application" button at the top of the page. This will automatically change the status of the application from "Submitted" to "Approved" and will notify the applicant of this new status.



Alternatively, if the application **has** errors, you can either notify the applicant that revisions are needed or edit the application yourself. We will discuss how to change the status from "Submitted" to "Revisions Needed" later in this document. In order to edit the application, click on the blue "Edit Application" button at the top of the page. This will lead you to the Application Editor portal where you can directly fix errors on the application.

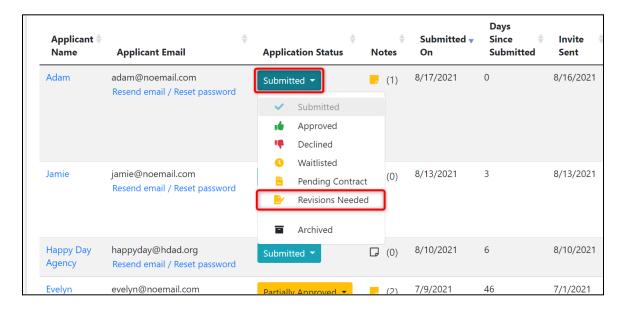




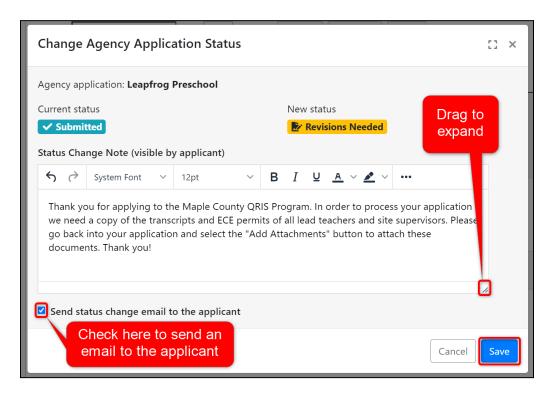
Application Status

Revisions Needed

If an application needs revisions, navigate to the "Agency Applications" page. Then click "Submitted" and select "Revisions Needed" from the drop-down menu.



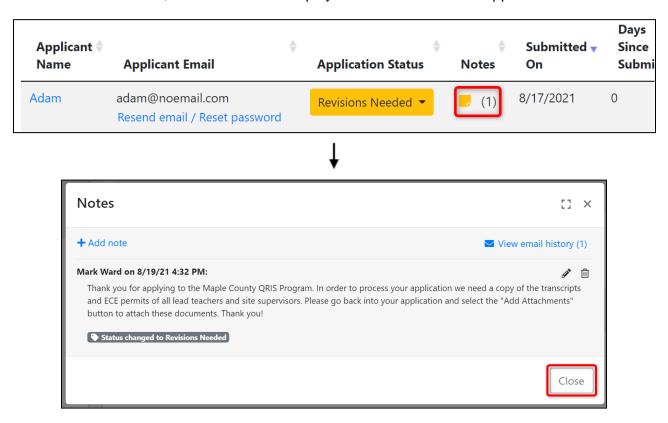
A modal will appear, entitled "Change Agency Application Status." In the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Revisions Needed" and provide information on what is needed for the application to be approved. You can expand the text-box by dragging the lower-right corner (reference image below). You can send an email to the applicant with a notification as well. When you are finished, click "Save." The status change and message will display on the applicant's portal, and an email will be sent.



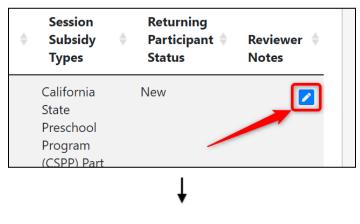
The email received by the applicant will look similar to this:

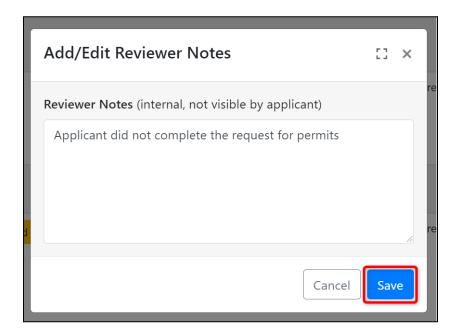


The status will also change on the grid. Next to the "Revisions Needed" status, there is a yellow sticky note icon. When selected, the note icon will display the note written to the applicant.

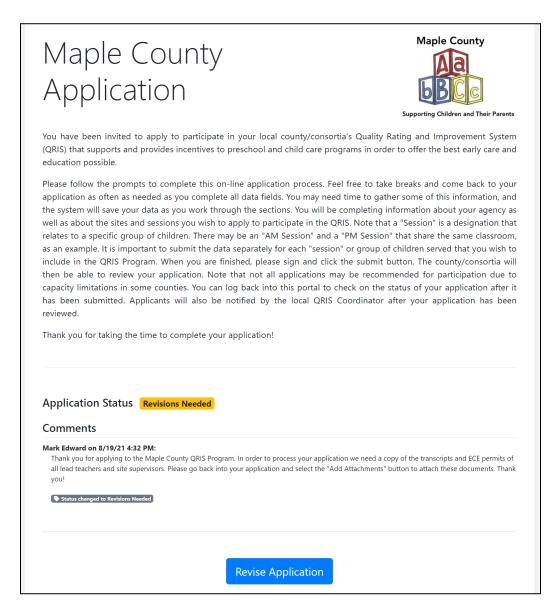


A QRIS administrator can write a note that will not be visible to the applicant in the "Reviewer Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."

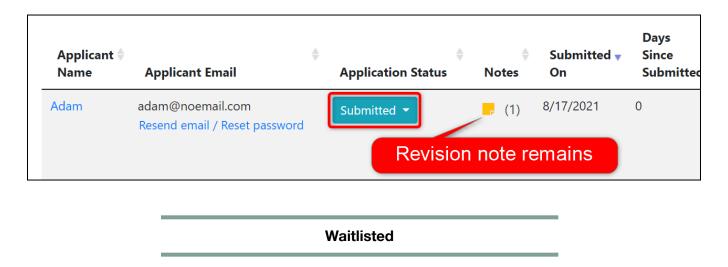




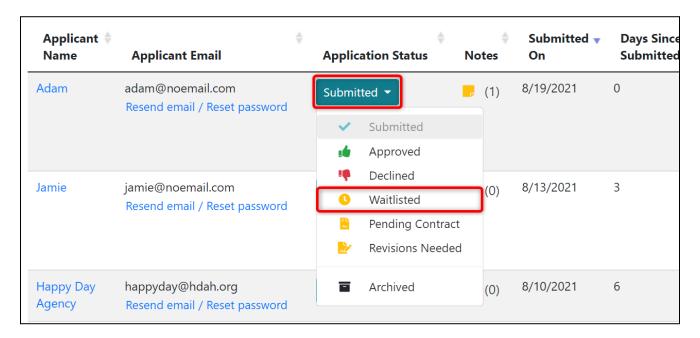
When an application status changes, the applicant's portal will update with the new status. In this case, the applicant will be able to see the status of his/her application and the note from a county QRIS administrator (reference the image below).



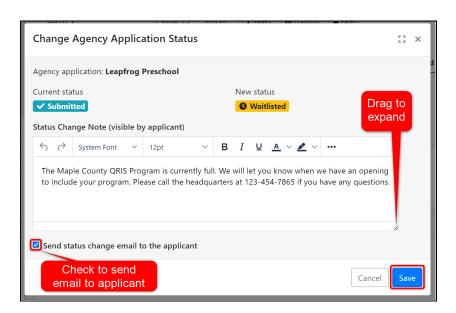
The applicant will be able to edit the application by clicking the blue "Revise Application" button and, when ready, will be able to re-submit the application. When an application is re-submitted, the application status on the grid will change from "Revisions Needed" back to "Submitted." The note icon will remain "attached" to the application.



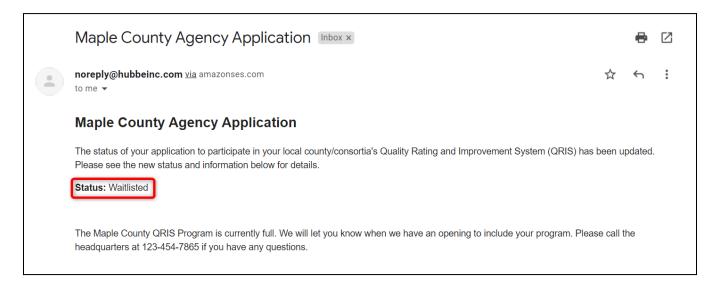
If you wish to waitlist an application, navigate to the "Agency Applications" page. Then click "Submitted" and select "Waitlisted" from the drop-down menu.



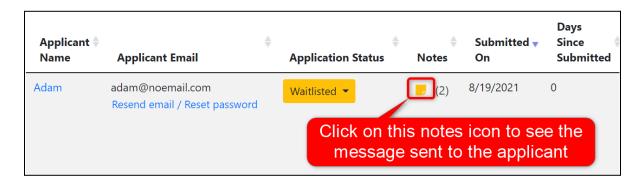
A window will appear, entitled "Change Agency Application Status." If you created a template message for this status, it will automatically appear here. Otherwise, in the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Waitlisted." When you are done writing the note, click "Save." The application status change and message will display on the applicant's portal and email notification can be sent.



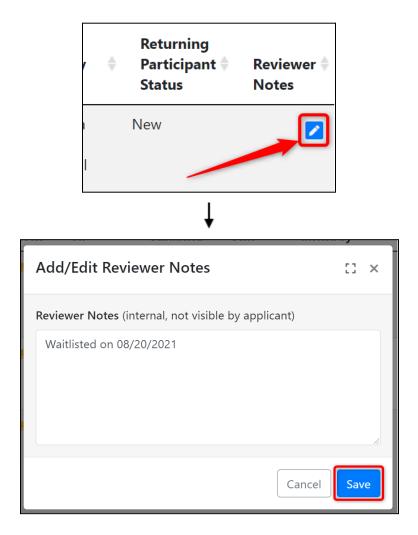
The email received by the applicant will look similar to this:



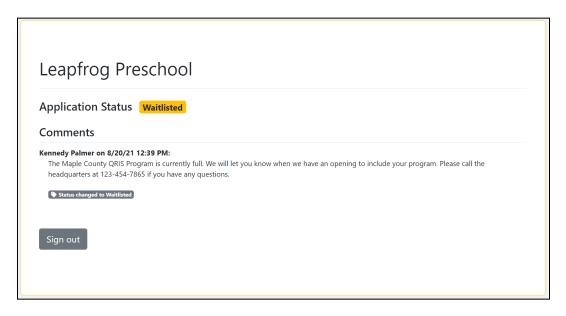
The status will also change on the grid. Next to the "Waitlisted" status, there is a yellow sticky note icon. When selected, the note icon will display the note written to the applicant.



A QRIS administrator can write a note that will not be visible to the applicant in the "Reviewer Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."

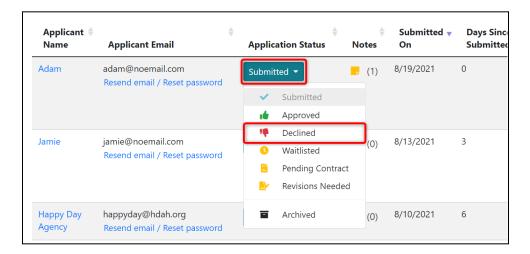


When an application status changes, the applicant's portal will update with the new status and an email notification can be sent. Since the application is waitlisted and nothing is needed from the applicant, the applicant will not be able to edit/revise the application. Only this message will appear in the portal.

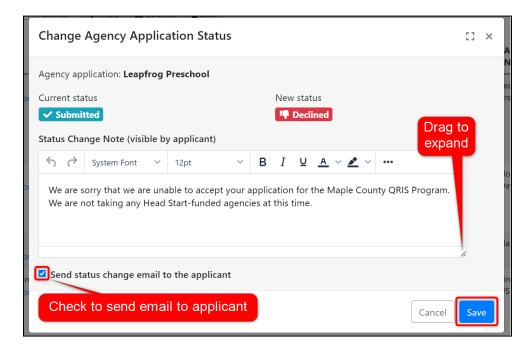


Declined

To decline an application, navigate to the "Agency Applications" page. Then click "Submitted" and select "Declined" from the drop-down menu.



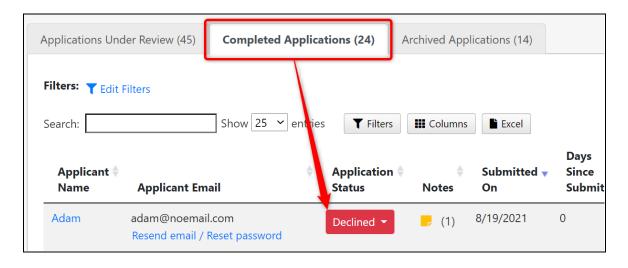
A modal will appear, entitled "Change Agency Application Status." If you created a template message for this status, it will automatically appear here. Otherwise, in the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Declined." When you are done writing the note, click "Save." The status change and message will display on the applicant's portal and an email notification can be sent.



The email received by the applicant will look similar to this:



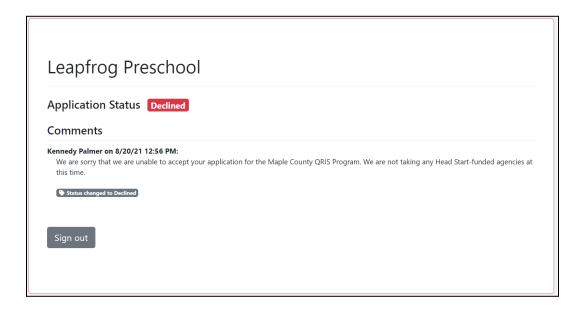
Applications that have been declined will reside on the "Completed Applications" tab.



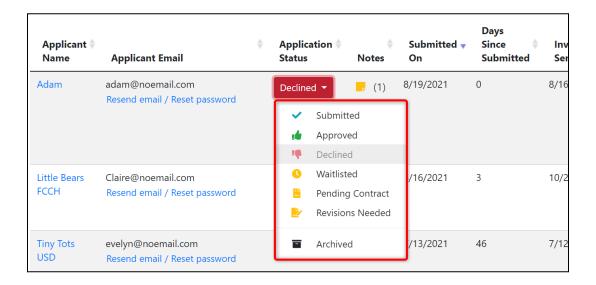
A QRIS administrator can write a note that will not be visible to the applicant in the "Reviewer Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."



When an applicant status changes, the applicant's portal will update with the new status and an email notification can be sent.

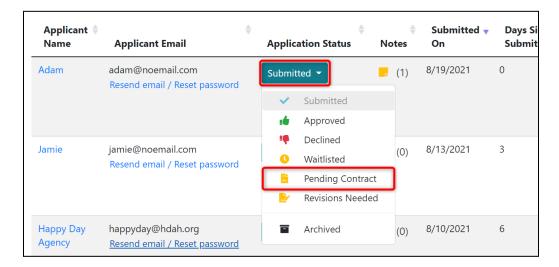


If an application was marked "Declined" accidentally, the status can be changed. To do so, click on "Declined" and select the appropriate status. Changing a status from declined will move the application back to the "Applications under Review" tab.

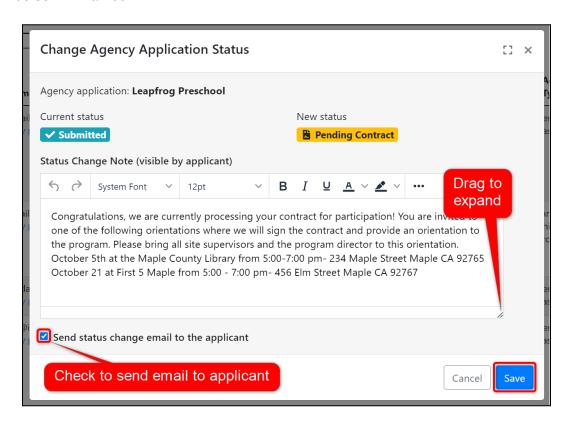


Pending Contract

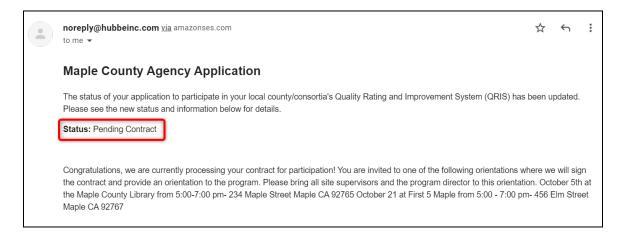
If an application is pending a contract, navigate to the "Agency Applications" page. Then click "Submitted" and select "Pending Contract" from the drop-down menu.



A modal will appear, entitled "Change Agency Application Status." If you created a template message for this status, it will automatically appear here. Otherwise, in the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Pending Contract" and provide information on what else is needed for the application to be approved. When you are finished, click "Save." The status change and message will display on the applicant's portal, and an email will be sent if marked.



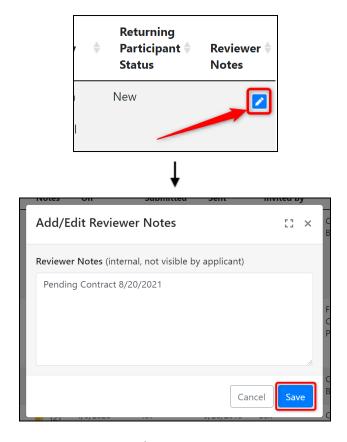
The email received by the applicant will look similar to this:



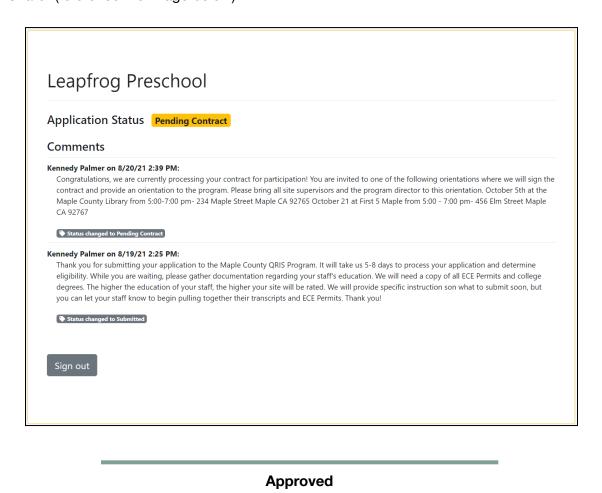
The status will also change on the grid. Next to the "Pending Contract" status, there is a yellow sticky note icon. When selected, the note icon will display the note written to the applicant.



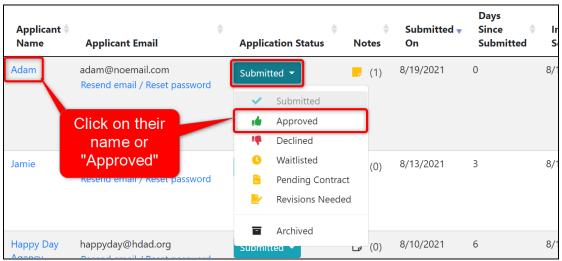
A QRIS administrator can write a note that will not be visible to the applicant in the "Reviewer Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."



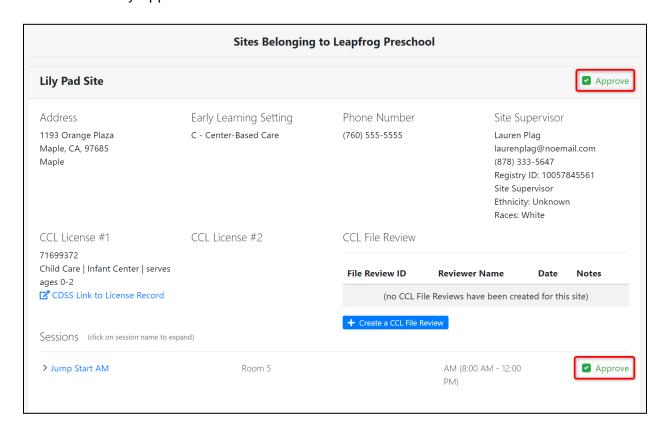
When an application status changes, the applicant's portal will update with the new status. In this case, the applicant will be able to see the status of their application and the note from a county QRIS administrator (reference the image below).



Once an application is ready to be approved, either change the Application Status to Approved, or click on the applicant's name to view their application record.



Mark the "Approve" checkbox next to each site and each session that you want to approve and import into Hubbe at this time. Data that is not "Approved" will not be imported into the data system. We will discuss the "Partially Approved" status in the next section.

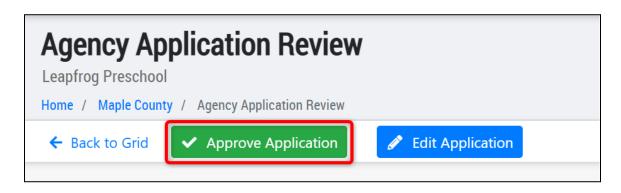


Mark how you would like to import the agency into Hubbe. You can either create a new agency *or* only import the approved site(s) and session(s) into an existing agency.

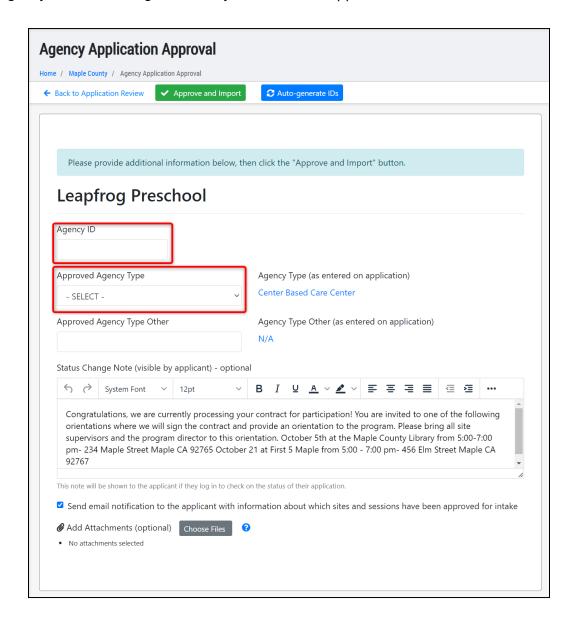
Note: This is an important part of the application. If you choose "Existing Agency," make sure to select which agency to import into using the drop down bar. You must also select which site and/or session to include in this import, make sure to only include **new** sites or sessions since any pre-existing ones will be duplicated within that agency. It is recommended you also check what site and session IDs this agency already has, so that you can follow that pattern when assigning the new site and/or sessions to this agency.

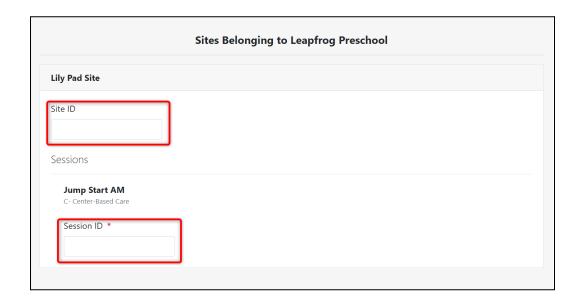


When you are done reviewing the application and approving the data, click the green "Approve Application" button at the top of the page.



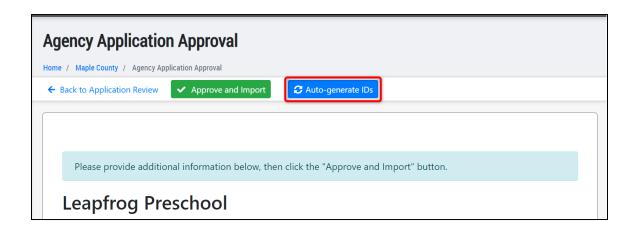
Before the data from an application can be imported, you will need to assign a unique Agency ID, Site ID, and Session ID for each agency, site, and session. You must also select the Approved Agency Type for the agency. A status change email may be sent to the applicant.



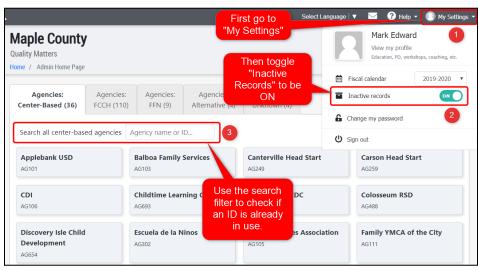


It is important to not assign an ID that is already being used. There are two ways to ensure an ID is not being used. You can either 1) use the "Auto-generate IDs" button at the top of the page to get IDs created for you, or, 2) can open the County Home page in a new tab, include inactive agencies, and view the agency IDs for the agencies in your county/consortia.

1)



2)



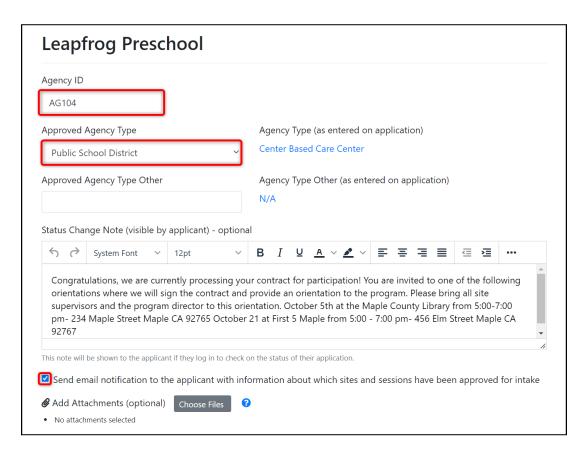
If no agencies come up, then that ID is not being used (make sure to check all tabs).

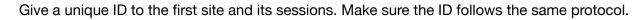
A popular and recommended scheme is AG100, AG101, AG102, etc. The "AG" stands for "Agency." This protocol can and should be applied to naming sites and sessions as well. A Site ID references the Agency ID it belongs to, while a Session ID references its Site ID.

Example of Recommended Protocol:

If an agency is given the Agency ID "AG101," the first site will be "SI101.1." "101" is referencing the Agency ID "AG101" and the ".1" means it is site #1. The first session for this site will have the Session ID "SE101.1.1" since it belongs to the agency "101" and site "1," and it is session #1. If there is a second session at this site, it would be "SE101.1.2." If there is a second site in this agency, it would be "SI101.2" and its first session would be "SE101.2.1" and so on. Following this protocol will allow an individual to easily know which agency a site and/or session lives in.

Give the agency a unique Agency ID. In the "Status Change Note" text-box, you may write an optional note to the applicant to let them know of the application status change. Then check whether you would like to send an email notification to the applicant.



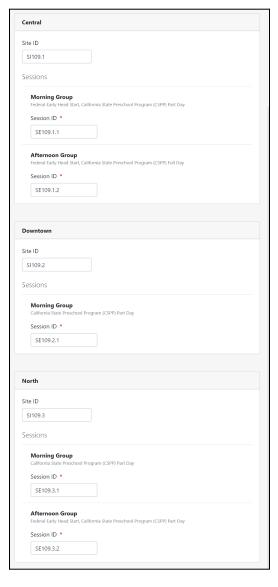




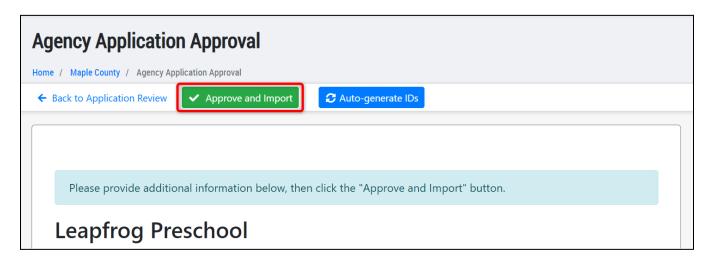


Continue assigning IDs until every site and every session has one.

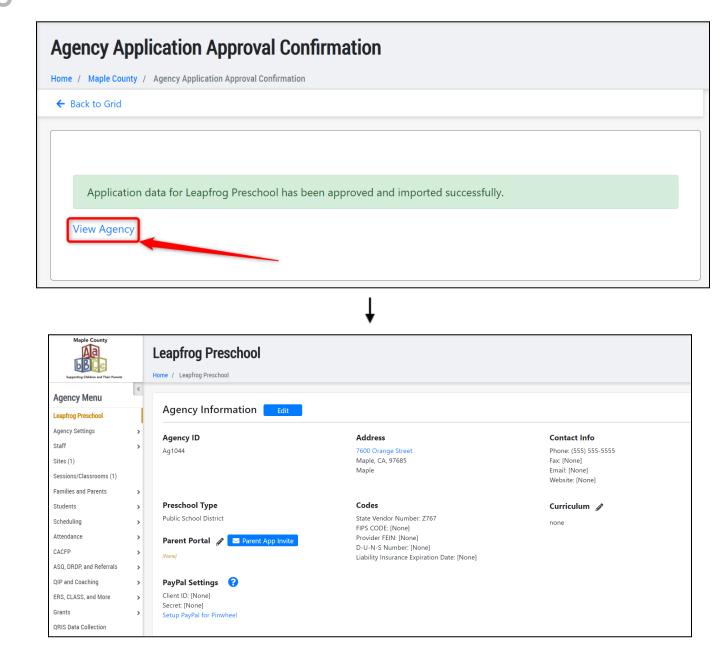
For your reference, here is an example of site and session IDs for an Agency with multiple sites and sessions:



When you are done assigning IDs, click the "Approve and Import" button. Hubbe will then create agency, site, and session records for the approved data using the IDs entered.

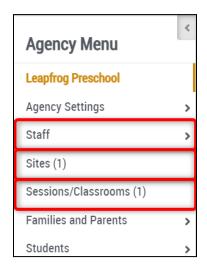


You can view the agency/site/session records inside the data system by clicking "View Agency."

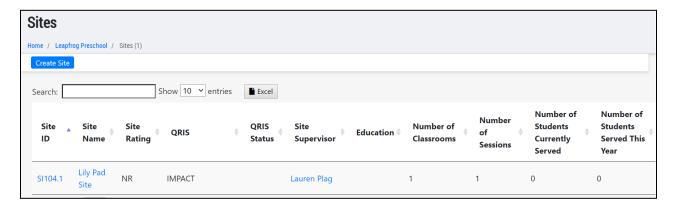


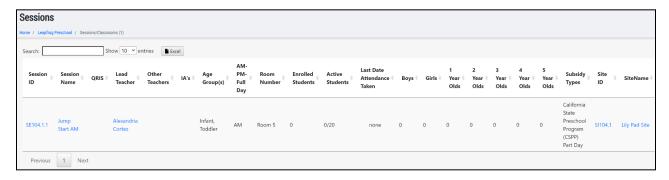
Click on the "Sites," "Sessions," and "Staff" menu items to view the data recently imported.

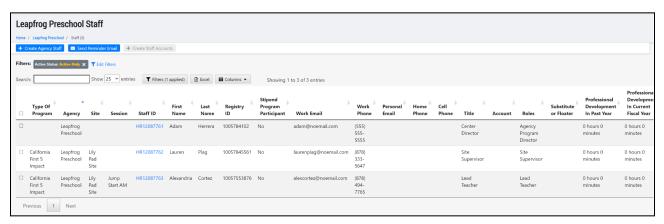




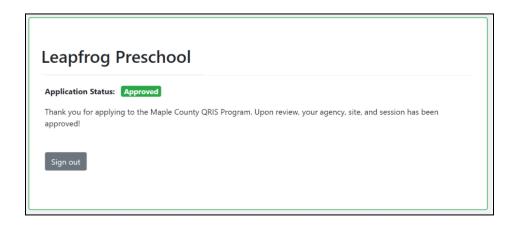
The images below display the Site and Session grids in the agency Leapfrog Preschool. As you can see, the staff, room number, times, and other information entered on the application displays on the appropriate grid.



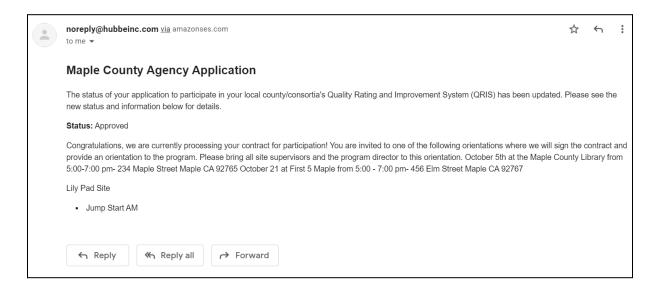




When an applicant status changes, the applicant's portal will update with the new status and an email notification can be sent.



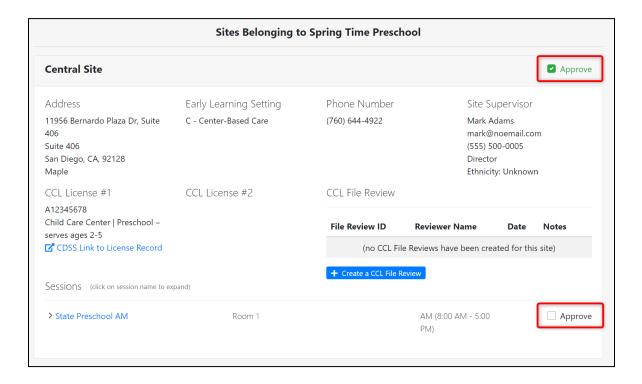
The email received by the applicant would look similar to this:



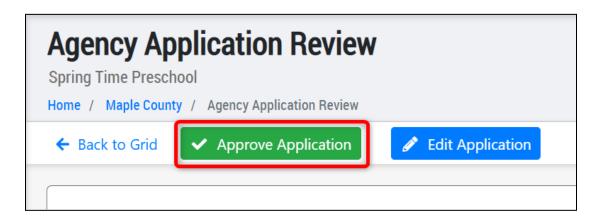
Partially Approved

It is possible for only parts of an agency to be approved. If there is an issue with one of the sites/sessions, then you can choose to not approve this single entity and still approve and import into Hubbe all of the approved sites/sessions.

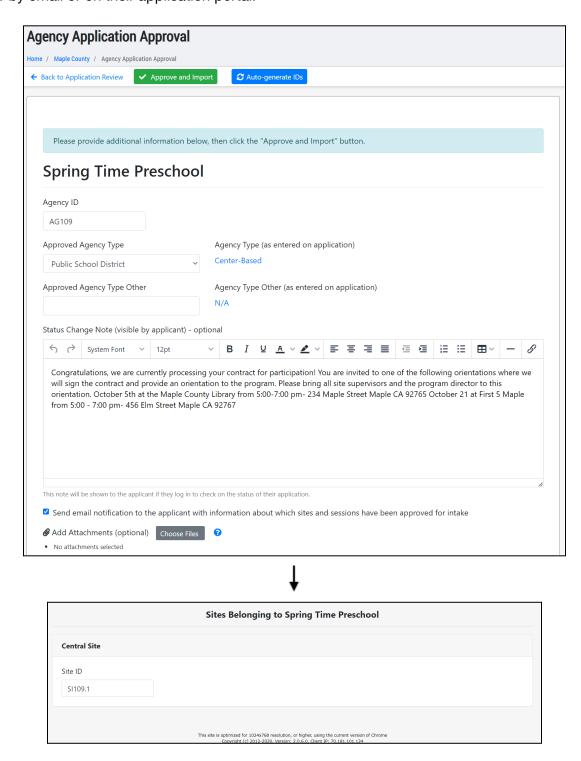
Note: When a site is checked "Approve," all of its session(s) will initially be marked approved as well. If the site has multiple sessions and you do not want to approve a particular session, uncheck the "Approve" checkbox to leave it unapproved.



When you are done reviewing the application and approving data, click "Approve Application."

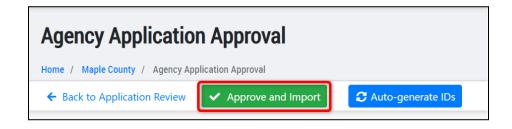


Follow the same steps as above to approve the agency. First assign a unique Agency ID, Site ID, and Session ID for each agency, site, and session. Write an optional status change note for the applicant to view by email or on their application portal.



A popular and recommended scheme is AG100, AG101, AG102, etc. for each agency. The "AG" stands for "Agency." This protocol can and should be applied to naming sites and sessions as well. A Site ID references the Agency ID it belongs to, while a Session ID references its Site ID. For example, numbering of sites could be SI100.1, SI100.2, and SI100.3 for the agency AG100. The "SI" stands for "Site." An example for session is SE100.1.1, SE100.1.2, SE100.1.3. The "SE" stands for "Session" and the numbering protocol uses the number of the agency and the site the session belongs to.

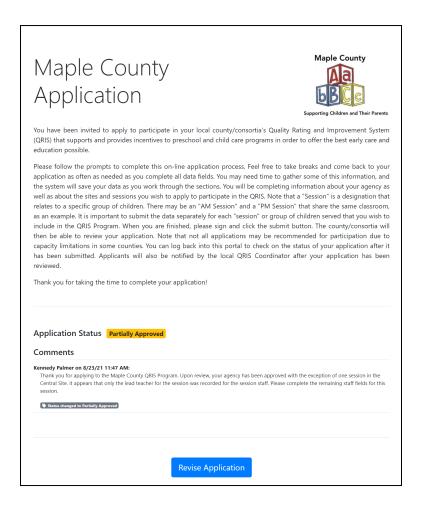
When you are done assigning IDs, click the "Approve and Import" button. Hubbe will then create agency, site, and session records for the approved data using the IDs entered.



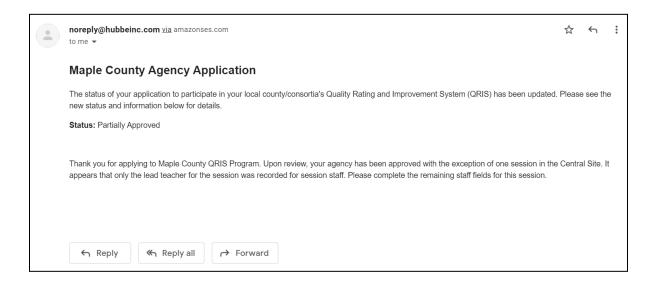
You can view the agency/site/session records inside the data system by clicking "View Agency."

Agency Application Approval Confirmation		
Home / Maple County / Agency Application Approval Confirmation		
← Back to Grid		
Application data for Spring Time Preschool has been approved and imported successfully.		
View Agency		

When an applicant status changes, the applicant's portal will update with the new status and an email notification can be sent.



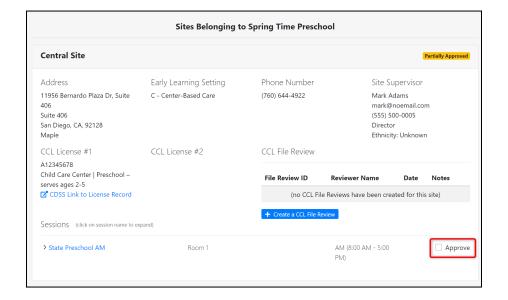
The email received by the applicant will look similar to this:

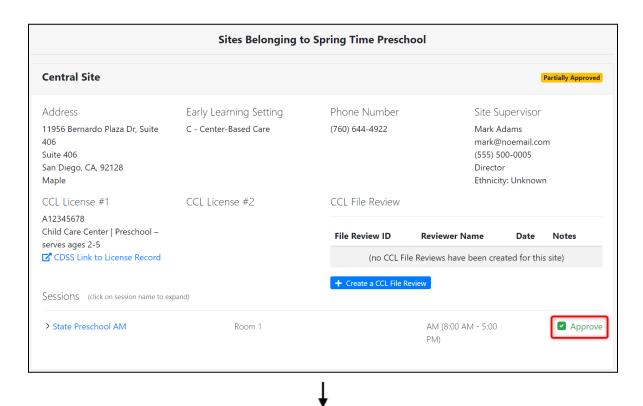


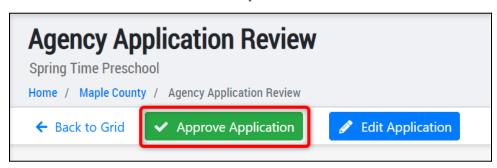
Since this application was only partially approved (the State Preschool AM session in the Central site did not get approved), it will still live on the "Applications under Review" grid marked as "Partially Approved." To approve a partially approved application, click on the applicant name to review the application.



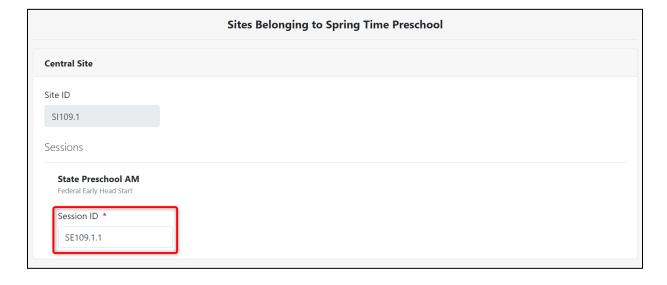
Select the "Approve" checkbox next to the remaining sites/sessions and then click the blue "Approve Application" button at the top of the page.

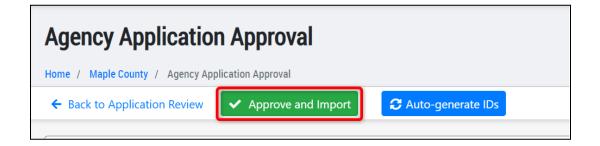




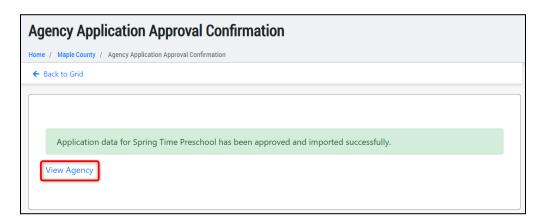


Now, enter an ID for the site(s) and/or session(s) that are being approved. Make sure to follow the same ID protocol. Then, click the blue "Approve and Import" button at the top of the page.





You can view the approved records inside the data system by clicking "View Agency."



The approved application will now reside in the "Completed Applications" tab.

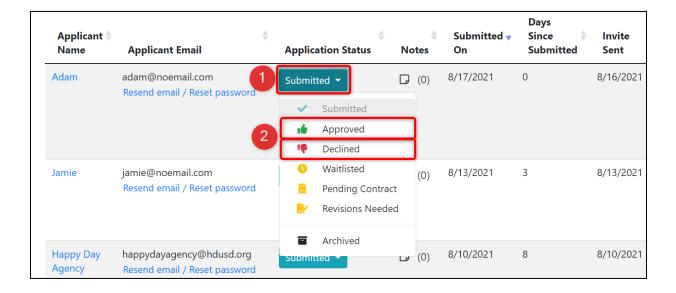


The applicant's portal will update with the new status and an email notification will be sent.

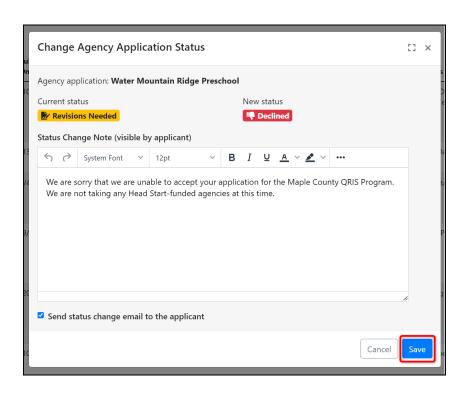
Completed Applications

If there are applications that have been approved or declined, they will be moved into the "Completed Applications" tab. These applications may be moved to the "Archived" tab to keep the completed tab up-to-date.

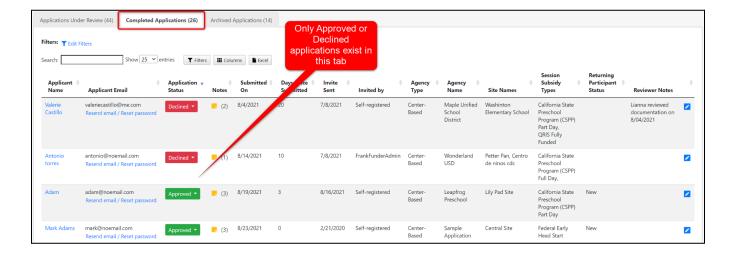
To move an application to the "Completed" tab, click on the current status button, for example "Submitted," and select "Approved" or "Declined" from the drop-down menu.



Like shown above in the "Approved" section, if you select "Approve" as the status for an application, you must approve and import the application for it to be moved into "Completed Applications." If you choose to instead decline an application from the status options, a modal will open to confirm this, once saved, the application will then be moved into the "Completed Applications" tab.



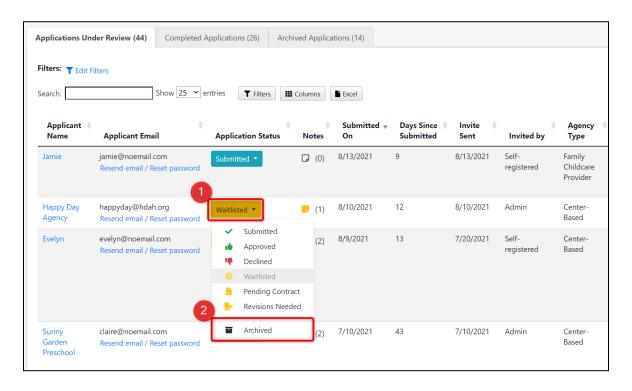
The application will now exist on the "Completed Applications" tab:



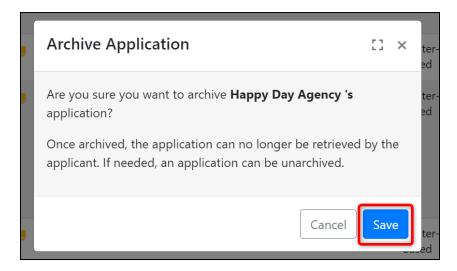
Archived Applications

If there are applications that have not yet been started or have been submitted for an extended period of time, there is an option to archive the application. This does not delete the application, but instead moves it to the third tab entitled "Archived Applications" in order to keep the "Applications Under Review" tab clean and up-to-date.

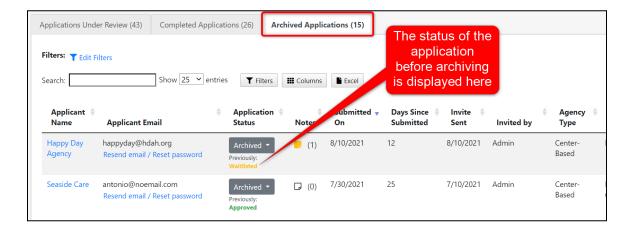
To archive the application, click on the current status button, for example "Waitlisted," and select "Archived" from the drop-down menu.



A modal will then pop-up to ensure that you would like to archive that application. If you would like to continue, click the blue "Save" button.



The application will now exist on the "Archived Applications" tab:



If an applicant wants to continue with their application, the application can always be unarchived. Click the "Archived" status button, then select "Unarchive." This will restore the application to its original status before it was archived. There is a reminder of the original status in parenthesis (reference the image below).

