

Managing Stipend Applications

Roles that Have Access: Funder Admin, Stipend Coordinator

When a stipend application is being reviewed, a Stipend Coordinator or Funder Admin will need to process the applicant information that they want to "Approve" into the county/consortia stipend initiative. Reviewers will have the ability to place stipend applicants directly in their respective track upon intake of their application. This instruction sheet will cover how to manage and intake stipend applications once they have been submitted.

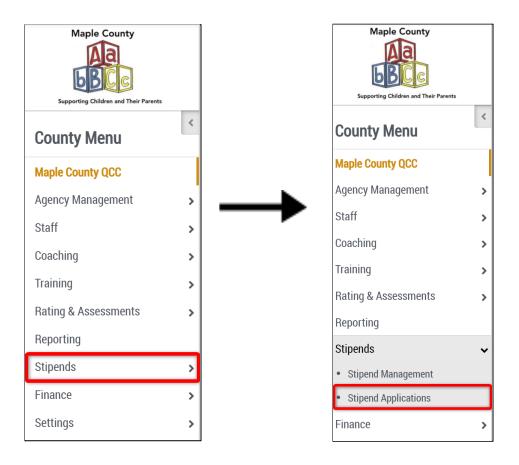
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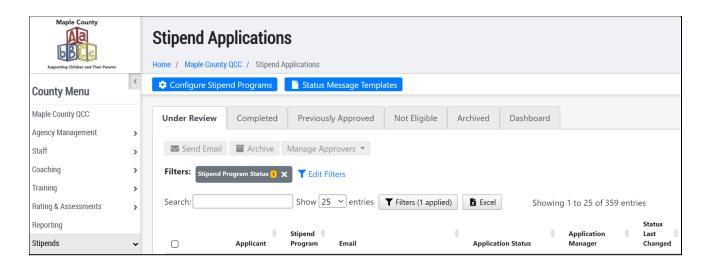
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Navigating to the Stipend Applications Grid

In order to navigate to the Stipend Applications Grid, we must first click on "Stipends" within the county menu. From the submenu options, we will select "Stipend Applications".



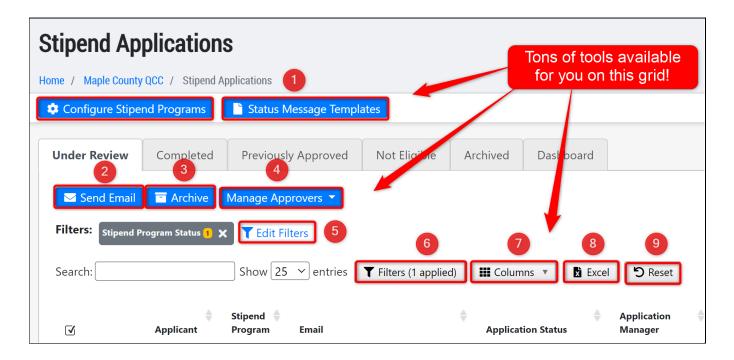
You will then land on the Stipend Application Grid. We will go into detail about how to review stipend applications in the sections below.



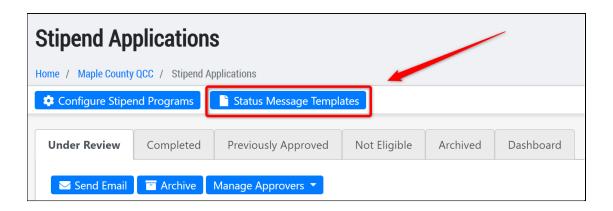
Utilizing the Grid Tools

Before successfully launching your Stipend Application, you're going to want to make sure you have successfully configured your Stipend Programs first. We cover Configuring Stipend Programs in <u>another instruction sheet</u>, so check that out if you haven't configured your programs yet.

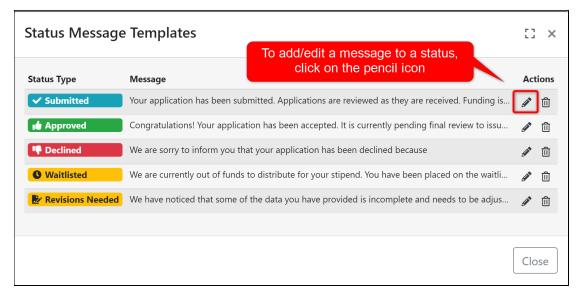
Once your Stipend Programs are set up and you have successfully launched, you will begin receiving applications. All applications will show up on the Stipend Applications grid. From the Stipend Application grid, you can observe a plethora of buttons and options. As you can see, there are many tools at your disposal, and in this section we will briefly cover all of the tools available to you when working on the Stipend Application grid.



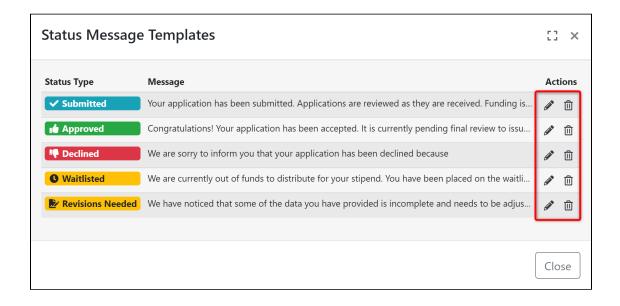
Item number 1 is for customizing the status messages of your applications. Everytime the status of an application changes, the applicant gets notified. You can create template messages to be sent with the status changes by clicking on the blue "Status Message Templates" button at the top of the page. A modal will open, next to the status you would like to create a message click on the pencil icon, enter the message and click "save." Your new message will appear next to the status in the modal. To delete an existing template message, click on the trashcan icon.





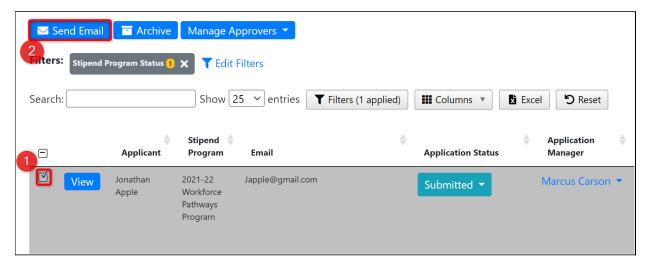


When you have finished adding or editing the status messages, click on the gray "Close" button.

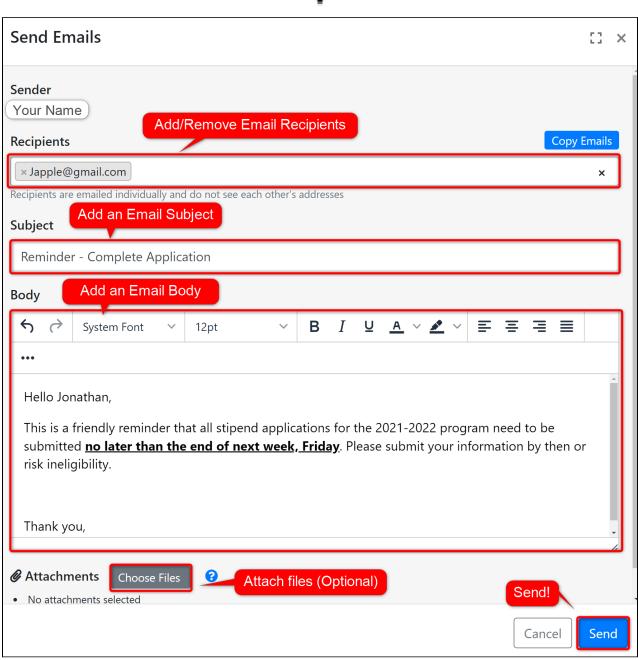


Item number 2 is for emailing your applicants directly from the grid. Emailing the applicants from the grid is a great way to remind them that they still need to complete their application, or share additional pieces of information. It's also beneficial to email from the Hubbe system, because all emails sent from the grid are tracked and stored in the "Status Notes" column, under "Email History".

To email a user from the grid, select one or multiple checkboxes on the grid (depending on who/how many users you want to email) and then click on the blue "Send Email" button.



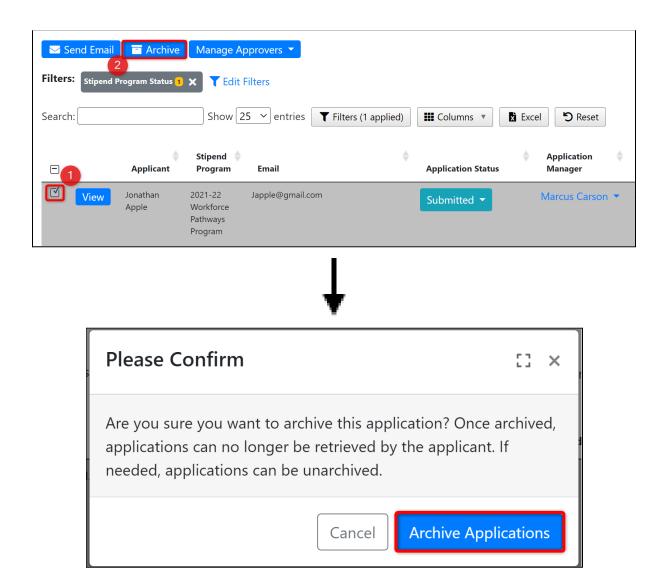




As mentioned above, any and all emails sent from the grid will be tracked in the "Status notes" column of the grid. From here, we can click on "View Email History" to see all emails that have been sent from the grid if we ever need to reference them.



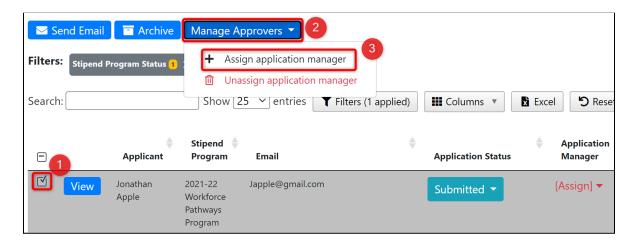
The 3rd item highlighted is the ability to archive applications. As time goes on and you receive more and more applications, the Stipend Application grid may get more cluttered. For this reason, you have the ability to archive an application (regardless of what state it is currently in), and it'll move to the "Archived" tab on the grid. To do this, check the box next to the application you want to archive, and click on the blue "Archive" button.



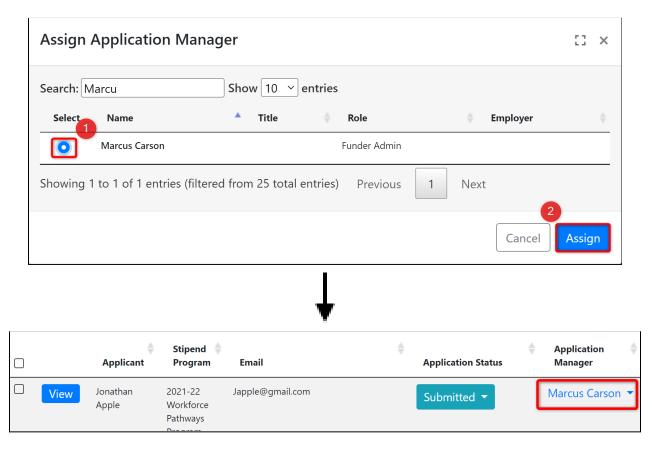
Then click "Archive Applications" to confirm you want to archive said application.

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Item 4 is related to setting an "Application Manager" for the application. Note that this is completely optional, but may be helpful for internal organization to assign a manager to each application. This way you can organize exactly who is in charge of what. To Assign an Approver, check the box/boxes next to the applications that you want to assign approvers for, then click "Manage Approvers" \rightarrow "Assign application manager".



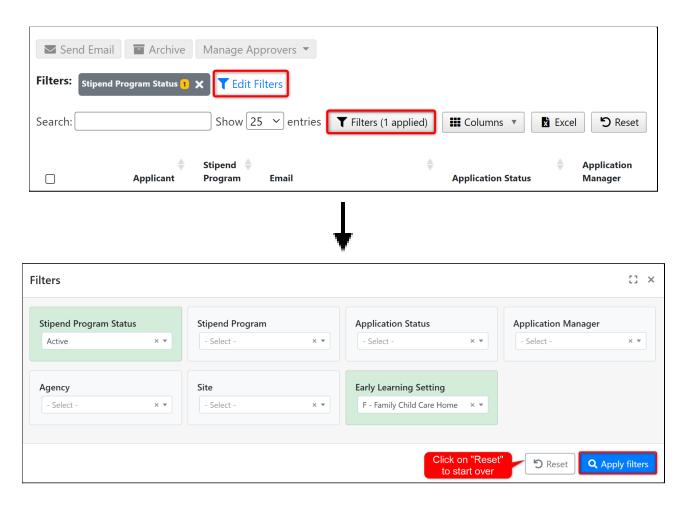
Then, select the bubble next to the Application Manager that you wish to assign. And lock this in by clicking on the blue "Assign" button.



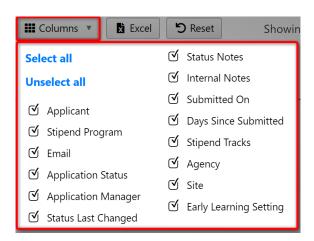
5

Items #5 and 6 are for filters on the grid. Within each tab at the top of the grid, you will see an "Edit Filters" button. By clicking on either of these filter buttons, a pop-up modal will appear. Select the filter(s) you would like to use, such as Application Status or Early Learning Setting, and then select the

blue "Apply filters" button to filter the grid to those selections. Your filter selections will appear as badges at the top of the grid.



Also at the top of each grid there are "Columns" and "Excel" buttons. Click on the "Columns" button to select which columns to include on your grid. Whichever columns are selected will be included on your excel download. Click on "Excel" to download the excel.

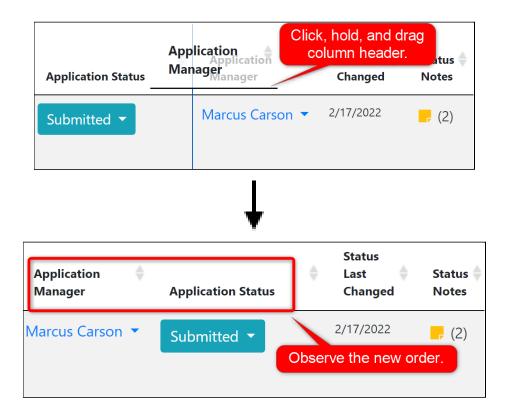


The columns and filters that you set for the grid will be reflected in the excel download. Click on the "Excel" button to get a download of the grid as you see it on the interface.

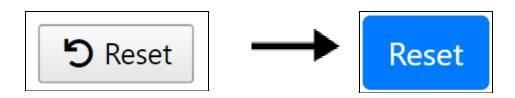


The final feature this grid is enabled with is the ability to reorder columns to the preference of the user. Similar to excel, you can rearrange column headers to your desired preference. The best part about this is that the system will remember the order of the columns that have been set, so everytime you login on the same computer, the column order will be preserved.

In order to rearrange the column heards, simply click on hold on the header you want to move, then drag, and drop it in the order that suits you best.



You also have the ability to reset the grid to its default column order by clicking on the "Reset" button at the top of the page. Confirm by clicking the blue "Reset" button and the grid will return to its original state before any columns were changed.

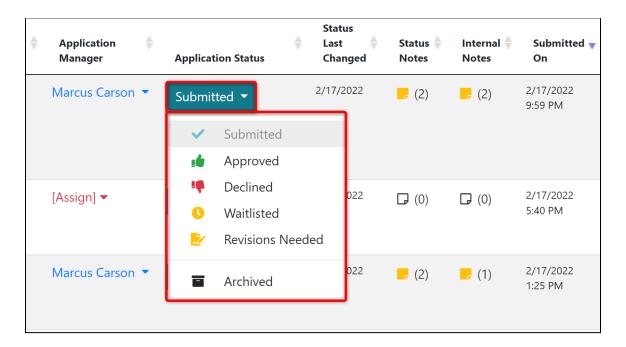


Reviewing an Application

When an application is submitted, the status will change from "In Progress" to "Submitted" on the "Under Review" grid.



- After reviewing the application, you have the following status types to select:
 - 1. Revisions Needed
 - 2. Waitlisted
 - 3. Declined
 - 4. Approved
- An application status can then be assigned by clicking on the "Submitted" button. When selected, a drop-down menu appears listing the various statuses.



Before a status is given, the application must first be reviewed. To review an application, click on the blue "View" button.



At the top of the page, there will either be a green banner with the message "No errors found. Application may be ready for submission." or a red banner with the message "Some information is missing from the application. Please review the highlighted messages below." These banners are designed to help reviewers easily identify if there are errors, and if so what those errors are.

dit Application	elete Application
nd. Application may be re	
Status Notes (2)	Internal Notes (2)
en approving this applica	ation:
OR	O Update existing staff record
	When ready, click the App d. Application may be re Status Notes (2)

Stipend Application Review

Elizabeth Marton

Home / Maple County QCC / Stipend Application Review

Back to Grid Approve Application Delete Application

Some information is missing from the application. Please review the highlighted messages below.

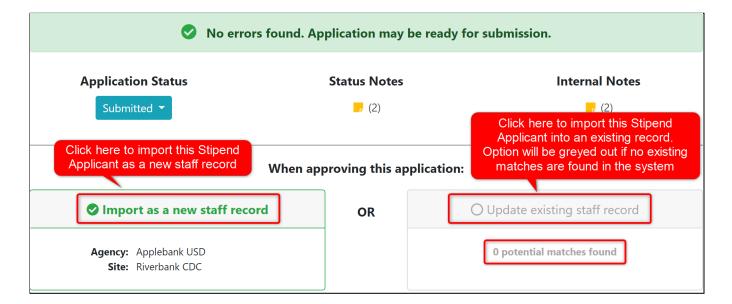
Application Status In Progress Status Notes Internal Notes

(2)

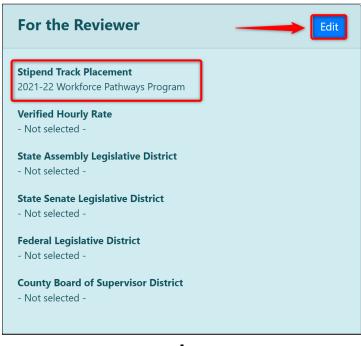
To review the application, scroll down making sure to look at all of the cards containing information. The error message will be shown at the top of the card if there is one. For example:



If the application **has no** errors and is ready to be approved, you have the option to import this stipend participant as a new staff record or merge into an existing one. Any existing staff records that match the applicant will be displayed for you:

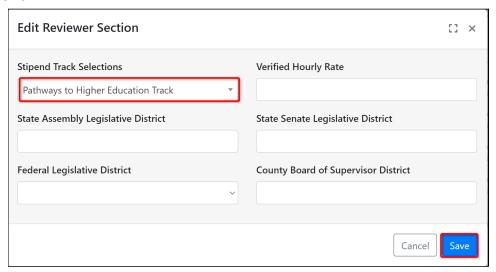


You also have the ability to select which Stipend track the participan gets placed into. In the All blue card to the left of this page, click on the Blue "Edit" button to select the track(s) for this applicant.

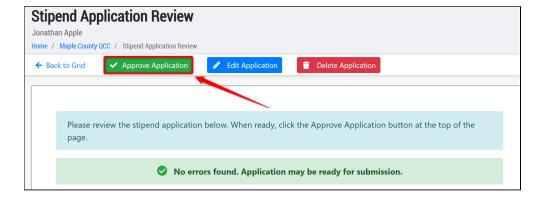




Select the track(s) from the drop down in the upper left, and finalize this information by clicking on the blue "Save" button.

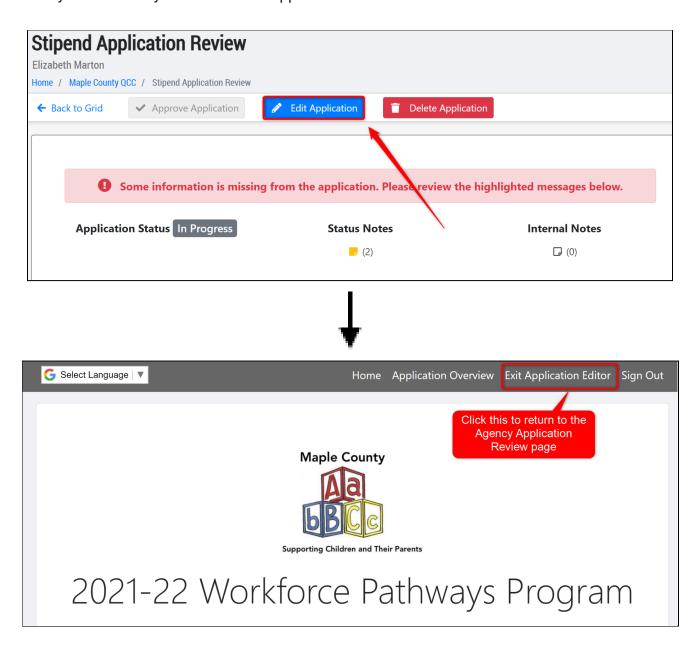


Once you are ready to approve, click on the green "Approve Application" button at the top of the page. This will automatically change the status of the application from "Submitted" to "Approved" and will notify the applicant of this new status.



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Alternatively, if the application **has** errors, you can either notify the applicant that revisions are needed or edit the application yourself. We will discuss how to change the status from "Submitted" to "Revisions Needed" later in this document. In order to edit the application, click on the blue "Edit Application" button at the top of the page. This will lead you to the Stipend Application Editor portal where you can directly fix errors on the application.



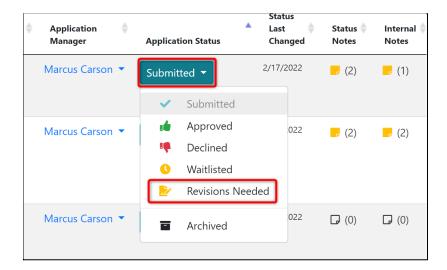
Additionally, click on the blue "Continue Application" to view and make edits to the application that needs fixing.

Continue Application

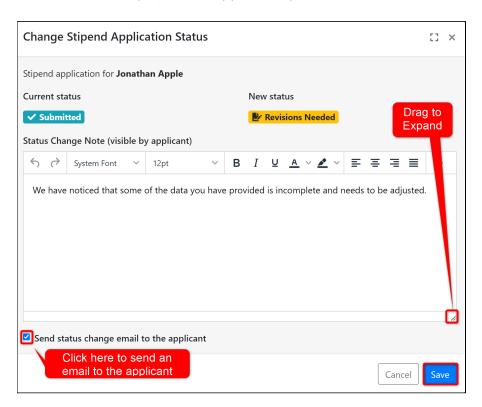
Application Status

Revisions Needed

If an application needs revisions, navigate to the "Stipend Applications" page. Then click "Submitted" and select "Revisions Needed" from the drop-down menu.



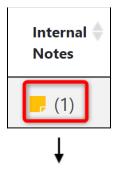
A modal will appear, entitled "Change Stipend Application Status." In the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Revisions Needed" and provide information on what is needed for the application to be approved. You can expand the text-box by dragging the lower-right corner (reference image below). You can send an email to the applicant with a notification as well. When you are finished, click "Save." The status change and message will display on the applicant's portal, and an email will be sent.

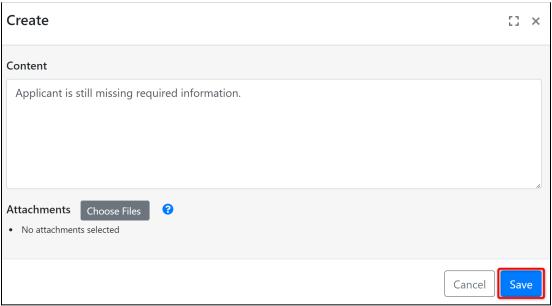


The status will also change on the grid. Next to the "Revisions Needed" status, there is a yellow sticky note icon. When selected, the note icon will display the note written to the applicant.

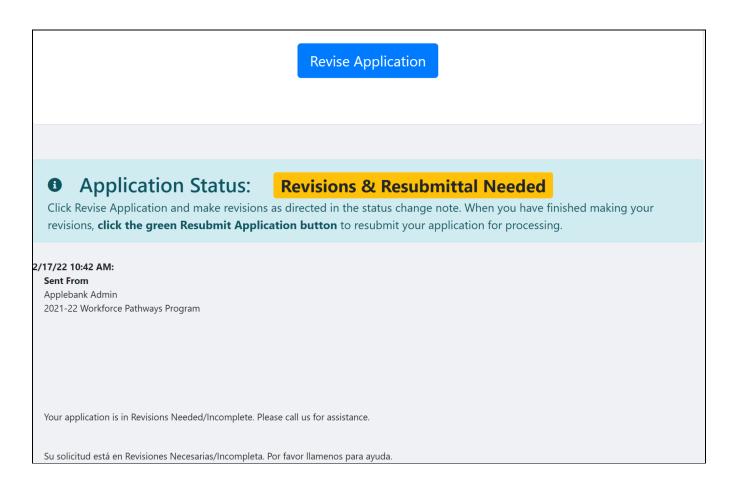


A QRIS administrator or Stipend Coordinator can write a note that will not be visible to the applicant in the "Internal Notes" column. To add a note, click the note icone, enter a note, and click "Save."

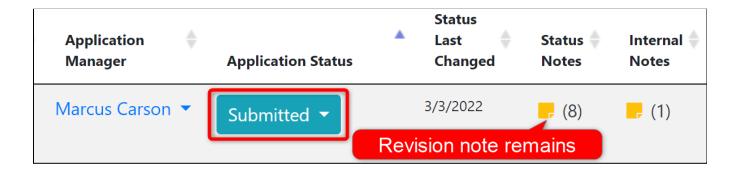




When an application status changes, the applicant's portal will update with the new status. In this case, the applicant will be able to see the status of his/her application and the note from a county administrator (reference the image below).

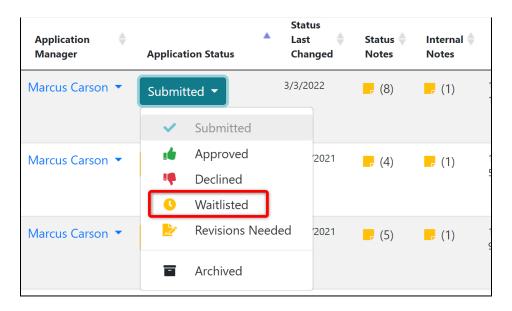


The applicant will be able to edit the application by clicking the blue "Revise Application" button and, when ready, will be able to re-submit the application. When an application is re-submitted, the application status on the grid will change from "Revisions Needed" back to "Submitted." The note icon will remain "attached" to the application.

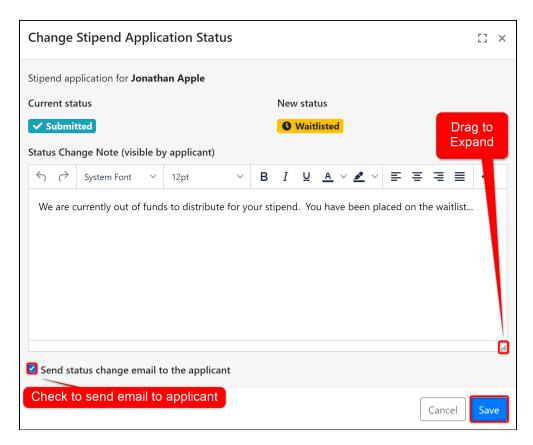


Waitlisted

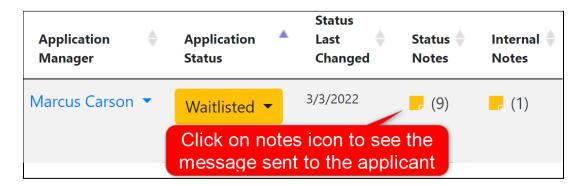
If you wish to waitlist an application, navigate to the "Stipend Applications" page. Then click "Submitted" and select "Waitlisted" from the drop-down menu.



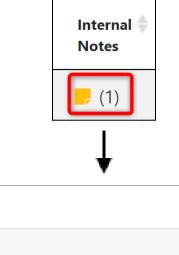
A window will appear, entitled "Change Stipend Application Status." If you created a template message for this status, it will automatically appear here. Otherwise, in the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Waitlisted." When you are done writing the note, click "Save." The application status change and message will display on the applicant's portal and email notification can be sent.

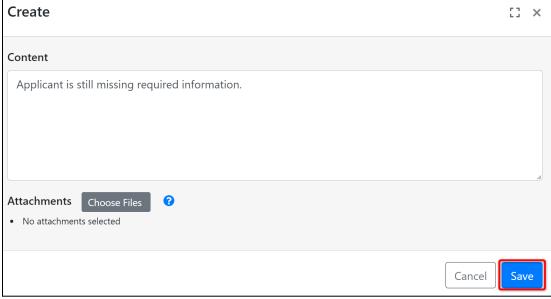


The status will also change on the grid. Next to the "Waitlisted" status, there is a yellow sticky note icon. When selected, the note icon will display the note written to the applicant.



A Stipend Coordinator or QRIS Admin can write a note that will not be visible to the applicant in the "Internal Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."





When an application status changes, the applicant's portal will update with the new status and an email notification can be sent. Since the application is waitlisted and nothing is needed from the applicant, the applicant will not be able to edit/revise the application. Only this message will appear in the portal.



Application Status:

Waitlisted

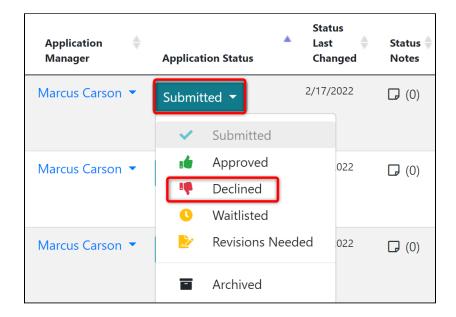
3/3/22 4:06 PM:

We are currently out of funds to distribute for your stipend. You have been placed on the waitlist...

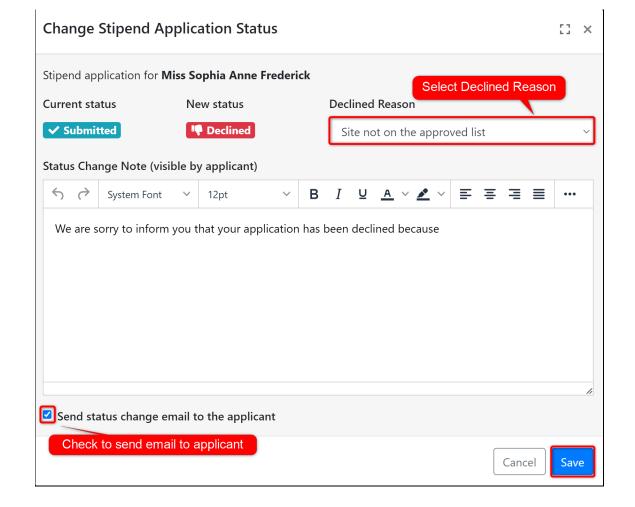
Status changed to Waitlisted

Declined

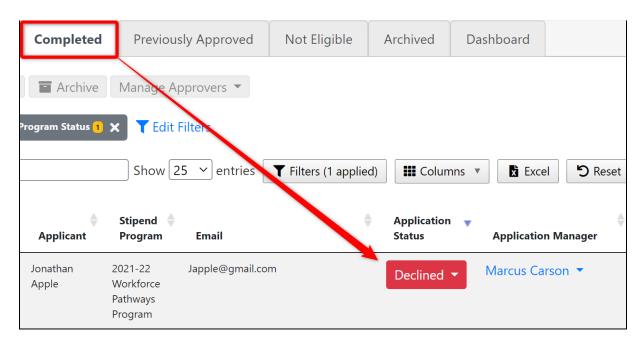
To decline an application, navigate to the "Stipend Applications" page. Then click "Submitted" and select "Declined" from the drop-down menu.



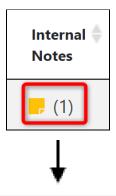
A modal will appear, entitled "Change Stipend Application Status." If you created a template message for this status, it will automatically appear here. Otherwise, in the "Status Change Note" text-box, write a message to the applicant explaining why the application has been marked as "Declined." When you are done writing the note, click "Save." The status change and message will display on the applicant's portal and an email notification can be sent.

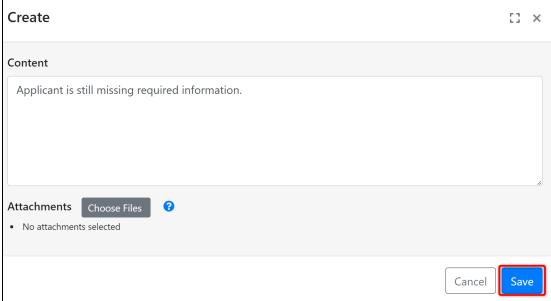


Applications that have been declined will reside on the "Completed" tab.



A QRIS administrator or Stipend Coordinator can write a note that will not be visible to the applicant in the "Internal Notes" column. To add a note, click the blue pencil icon, enter a note, and click "Save."

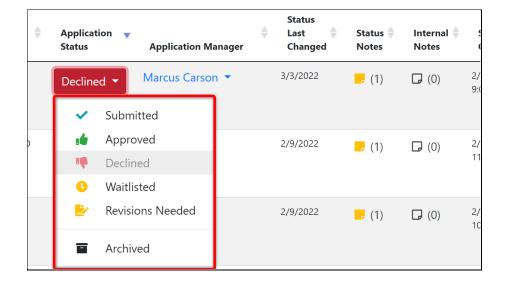




When an applicant status changes, the applicant's portal will update with the new status and an email notification can be sent.

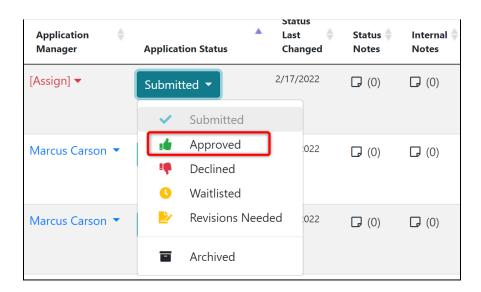


If an application was marked "Declined" accidentally, the status can be changed. To do so, click on "Declined" and select the appropriate status. Changing a status from declined will move the application back to the "Under Review" tab.

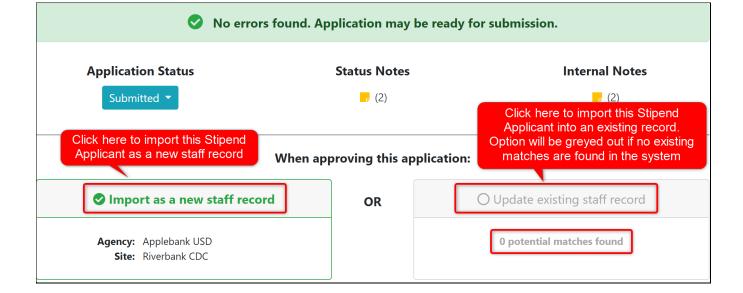


Approved

Once an application is ready to be approved, either change the Application Status to Approved, or click on the blue "View" to view their Stipend application record.



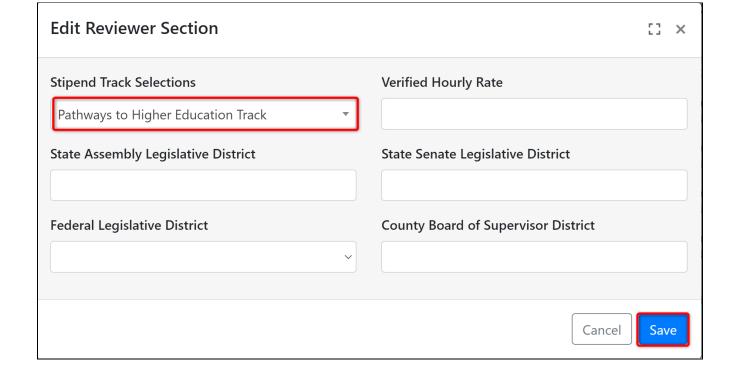
If the application **has no** errors and is ready to be approved, you have the option to import this stipend participant as a new staff record or merge into an existing one. Any existing staff records that match the applicant will be displayed for you:



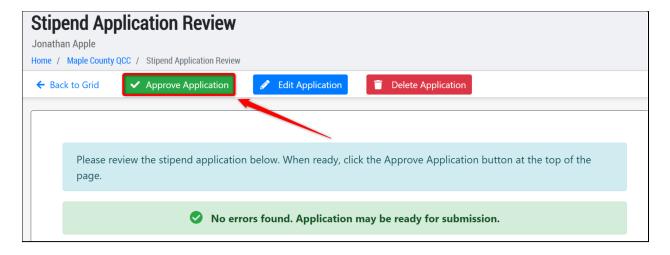
You also have the ability to select which Stipend track the participan gets placed into. In the All blue card to the left of this page, click on the Blue "Edit" button to select the track(s) for this applicant.



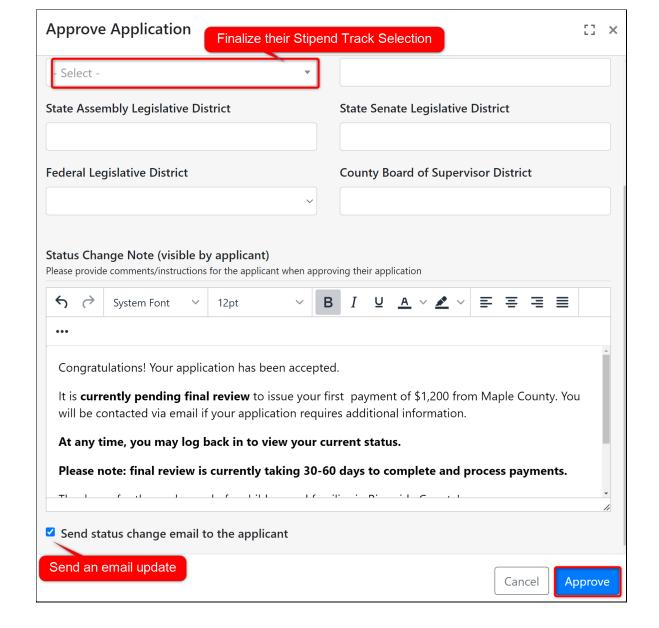
Select the track(s) from the drop down in the upper left, and finalize this information by clicking on the blue "Save" button.



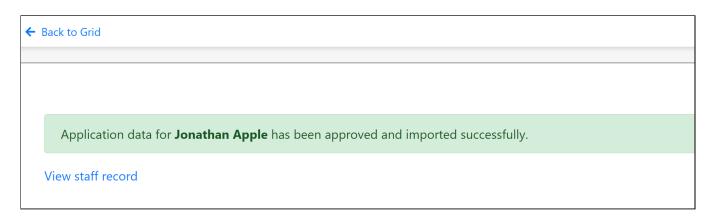
Once you are ready to approve, click on the green "Approve Application" button at the top of the page. This will automatically change the status of the application from "Submitted" to "Approved" and will notify the applicant of this new status.



To finalize the approval of the application, an "Approve Application" modal will pop-up for you to review your choices. If you have a template created for "Approved" Application that will generate for you. You have the option to send the applicant and email confirmation as well.

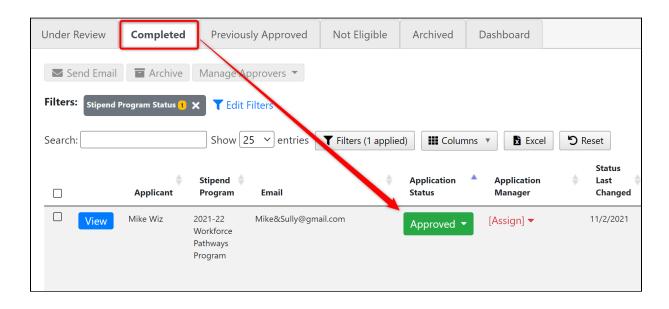


You will then see a confirmation that the staff has been approved and imported successfully. And can view their new/updated staff record if desired

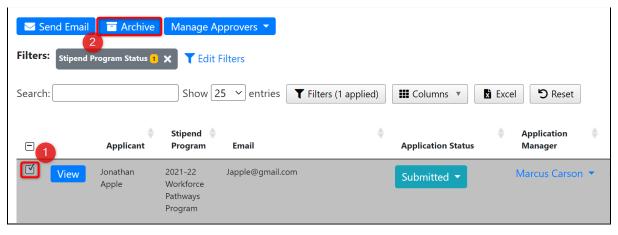


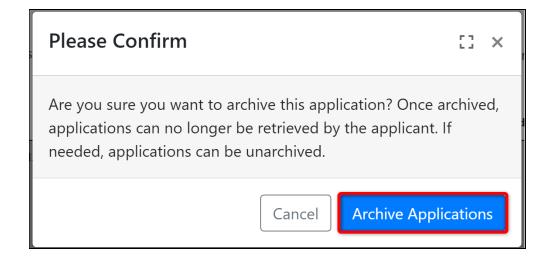
Completed/Archived Applications

Once an application is "Completed" it will live on the "Completed" tab on the grid. In order for an application to be completed, it must have either a status of "Declined" or "Approved" to appear on this tab.

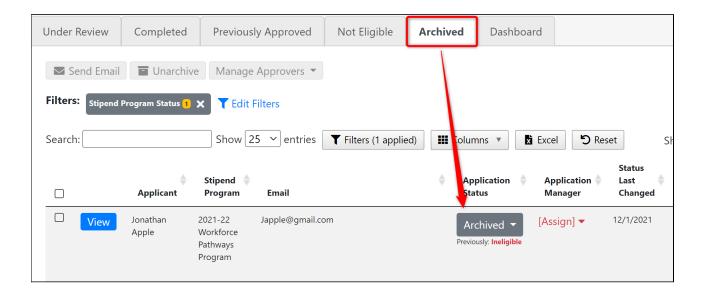


As time goes on and you receive more and more applications, the Stipend Application grid may get more cluttered. For this reason, you have the ability to archive an application (regardless of what state it is currently in), and it'll move to the "Archived" tab on the grid. To do this, check the box next to the application you want to archive, and click on the blue "Archive" button.





Then click "Archive Applications" to confirm you want to archive said application. It will now appear on the "Archive" tab.



Dashboard

The final tab on this page is the "Dashboard" tab. On this tab, there are several helpful charts and information related to Applicants, Payments, Staff, and much more. Come here for some high-level information pertaining to the stipend application process.

